

Travel Med Go

Travel protection plan

Wanderlust and spontaneous trips are calling; vacation confidently with a travel protection plan that offers medical coverage and additional personalized upgrade options.



Travel Med Go plan benefits¹

Benefits	Coverage
Emergency medical expense ²	\$50,000
Emergency dental expense ²	\$500
Emergency medical evacuation & repatriation	\$250,000
Accidental death & dismemberment	\$10,000
Exposure & disappearance	\$10,000
Trip interruption	Up to \$1,000
Travel delay (5 hours)	\$500 (\$200/day)
Missed connection—air & cruise only (3 hours)	\$300
Baggage & personal effects	\$1,000
Baggage delay (12 hours)	\$500
Travel assistance services ³	Included

Travel Med Go plan highlights¹

Plan highlights	
Maximum trip length	60 days
Medical coverage	Primary
Medical coverage time frame	Ends upon return from trip
Pre-existing medical condition look-back period ⁴	180 days
Review period ⁵	21 days

Trip interruption

Protect your travel investments and recover nonrefundable prepaid costs if your trip is interrupted for a covered reason. Popular covered reasons include:

- Sickness, injury, or death⁶
- Accommodations at destination uninhabitable or inaccessible
- Traffic accident en route to departure
- Theft of passport or visa
- Named hurricane
- Quarantine, hijacking, jury duty, subpoena, kidnapping
- Terrorist act
- Arrangements canceled by airline, cruise line, or operator due to severe weather, mechanical breakdown of the aircraft/ship/boat/motor coach, strike, or FAA mandate (12 hours)

Travel assistance services³

Includes a wide range of services available 24/7 before and during your trip, including assistance with emergency medical payments, emergency medical evacuation, prescription replacement, and more.

¹All coverages are per the insured up to the limits listed. Coverages, rates, and maximum trip length may vary by state. Please see your policy for details, or call +1.800.228.9792. All benefits provided are primary unless otherwise noted. ²\$50 deductible for residents of CT, IN, KS, MO, MT, VT, and WA. ³Provided by the designated provider as listed in the policy. ⁴State variations apply. Pre-existing medical condition exclusions do not apply to residents of NH. ⁵State variations apply. ⁶Of you, a traveling companion, family member, business partner, or host at destination. 1224-TMGZFLY1_RET_090424_V1

Questions about plan benefits?

Call +1.800.228.9792 or email CustomerSolutions@TravelexInsurance.com and reference Plan TMGZ-1224.

Plan details

View the Travel Med Go plan's description of coverage:

Partner.TravelexInsurance.com/docs/TravelMedGo-DOC.



Travel Med Go plan upgrades

Rental car damage upgrade⁷

(\$50,000 | \$100 deductible)

Reimbursement for rental car damage due to covered reasons, such as accidental collision and theft, while the vehicle is in your possession.

Accidental death for air travel upgrade⁸

(\$200,000 | \$500,000 | \$1 million)

Provides a benefit if the insured suffers a loss of life as a result of a covered injury while boarding, as a passenger on, or alighting from an aircraft of a commercial airline or air charter company licensed to carry passengers for hire during a trip. Exclusions may apply. See policy for details.

Medical upgrade⁸

(additional \$250,000 emergency medical expense)

Increase your maximum coverage limit for emergency medical treatment expenses if you become sick or injured during your trip.

Adventure activities upgrade⁹

Provides coverage for participation in excluded activities, such as skiing, scuba diving below 75 feet, mountain climbing, bungee jumping, BASE jumping, parasailing, and hot-air ballooning, among other activities. Includes search & rescue and security evacuation if the insured is in imminent physical danger. Exclusions apply. See policy for details.

Search & rescue (\$10,000)

Security evacuation¹⁰ (\$100,000)

Security deposit upgrade (\$2,000)

Reimbursement for expenses, such as the cost of repairs, should you cause accidental damage to your accommodations. Does not cover damage from pets, and other exclusions may apply. See policy for details.

Pet care upgrade¹¹

The pet care benefit provides coverage for kennel expenses to extend your dog or cat's stay in a licensed kennel if you experience a covered travel delay on your return home.

The pet veterinarian expense benefit provides coverage if your dog or cat becomes injured or sick while traveling.

Pet care benefit (\$250)

Pet veterinarian expense (\$2,500)

Baggage upgrade

Increase your maximum coverage limit for lost or stolen baggage and add coverage for lost or stolen electronics and professional equipment, as well as sporting equipment delay or rental, if your bags are delayed by a common carrier.

Baggage & personal effects (additional \$4,000)

Increased per-item limit (\$1,500)

Electronic & professional equipment (\$2,000)

Sporting equipment delay (8 hours | \$1,500)

Sporting equipment rental (\$2,000)

⁷Not available if traveling to the following countries: Costa Rica, Ireland, Jamaica, and Mexico. ⁸Not available to residents of NH. ⁹Exclusions on adventure activities are not applicable to residents of IL. Search & rescue and security evacuation coverage are not available to residents of IL. ¹⁰Exclusions for exempted countries apply. For a list of exempted countries, please visit our Travel Alerts page at TravelexInsurance.com/customer-service/travel-alerts/exempted-countries. ¹¹Not available to residents of VA and NY.

Unless otherwise stated in the plan, this plan will not pay for any loss arising directly or indirectly out of, or as a result of, or from, or that occur to, or are as a result of the actions of, the Insured or the Insured's Family Member, or Traveling Companion, or Business Partner for the following: suicide, attempted suicide, or intentionally self-inflicted injury, while sane or insane (while sane in CO and MO); mental, nervous, or psychological disorders; being under the influence of drugs or intoxicants, unless prescribed by a Physician; Normal Pregnancy, resulting childbirth, and elective abortion; participation as a professional in athletics while on a Covered Trip; participation in organized amateur or interscholastic athletic or sports competition or related practice events; riding or driving in any motor competition; off-road driving, whether as a driver or as a passenger; declared or undeclared war, or any act of war; civil disorder; service in the armed forces of any country; nuclear reaction, radiation, or radioactive contamination; operating or learning to operate any aircraft, as pilot or crew; mountain climbing, bungee jumping, snow skiing, skydiving, Parachuting, free falling, cliff diving, BASE or base jumping, hang gliding, parasailing, travel on any air-supported device other than on a regularly scheduled airline or air charter company, or extreme sports; mountaineering where ropes or guides are commonly used, including ascending and descending a mountain requiring specialized equipment that includes but is not limited to anchors, bolts, carabiners, crampons, lead/top-rope anchoring equipment, and pick-axes; scuba diving if the depth of the water exceeds 75 feet; the Insured's commission of or attempt to commit a felony; elective medical or holistic treatment or procedures; failure of any tour operator, Common Carrier, other travel supplier, person, or agency to provide the bargained-for travel arrangements/services; a loss that results from a sickness, disease, or other condition, event, or circumstance that occurs at a time when this Policy is not in effect for the Insured; a diagnosed sickness (if insurance is purchased after such diagnosis) from which no recovery is expected, and that only palliative treatment is provided, and that carries a prognosis of death within 12 months of the effective date of the applicable coverage under this Policy; sickness, injury, or death if the plan is purchased after entering a hospice facility or receiving hospice treatment; any Trip taken outside the advice of a Physician; or a Pre-Existing Condition, including death, that results therefrom (within the stated look-back period within your insurance policy). Additionally, this plan will not pay for any loss arising directly or indirectly out of, or as a result of, or from, or that occur to, or are as a result of the actions of the following that occur to the Insured: any amount paid or payable under any Worker's Compensation, disability benefit, or similar law; a loss or damage caused by detention, confiscation, or destruction by customs; or medical treatment during a Covered Trip, or arising from a Covered Trip, undertaken for the purpose or intent of securing medical treatment. The following additional exclusion applies to Accidental Death and Dismemberment Benefits: We will not pay for loss caused by or resulting from sickness of any kind.

Please refer to your plan documents for a complete list of plan exclusions and limitations, as well as the definitions of capitalized terms used herein.

This plan provides insurance coverage for your trip that applies only during the covered trip. The purchase of this product is not required in order to purchase any other travel product or service. Your travel retailer might not be licensed to sell travel insurance and will only be able to provide general information about the product. An unlicensed travel retailer may not answer questions about the terms and conditions of the insurance offered and may not evaluate the adequacy of your existing insurance coverage. The products being offered provide insurance coverage that only applies during your covered trip. You may have insurance coverage from other sources that provides similar benefits but may be subject to different restrictions, depending on the coverage. You may wish to compare the terms of the travel policy offered through Travelex with any existing life, health, home, and automobile insurance policies you may have. If you have questions about your coverage under your existing insurance policies, contact your insurer or insurance agent or broker.

All terms, conditions, exclusions, and provisions of the policy discussed, reviewed, quoted, or purchased apply. All benefits associated with the policy will be determined by the claims administrator at the time a claim is filed, based on the information and documentation submitted. All information collected by Travelex is subject to its privacy policy at TravelexInsurance.com/company/privacy.

Any inquiry regarding claims may be directed to Zurich Travel Claims Administration at Support@ZurichTravelClaims.com; P.O. Box 1019, Youngwood, PA 15697-0919; or +1-800-501-4781. Inquiries regarding new, existing, or denied claims and any other claims questions may also be directed to this address. Consumers in California may also contact the California Department of Insurance Hotline at +1-800-927-4357 or +1-213-897-8921. Travelex Insurance Services, Inc. CA agency license #OD10209. Consumers in Maryland may contact the Maryland Insurance Administration at +1-800-492-6116 or +1-410-468-2340.

Insurance coverage underwritten by individual member companies of Zurich in North America, including Zurich American Insurance Company (NAIC #16535, state of domicile: New York), 1299 Zurich Way, Schaumburg, IL 60196. Certain coverages not available in all states. The terms and conditions of the policy described in this brief summary are governed by the individual policy document that contains the complete terms. In the event of any discrepancy between the information in this brief summary and the policy, the policy document shall govern. This is intended as a general description of certain types of insurance available to qualified customers, provided solely for informational purposes. Policy Form Series U-TIIV-100-A CW, U-TIIN-100/110-A CW, U-TIGV-100-A CW; U-TIGN-100-A CW; in DC U-TIIV-100-A DC & U-TIGV-100-A DC; in IN U-TIIN-100/110-A IN & U-TIGV-100-A IN; in KS U-TIIN-110-A KS; in MN U-TIIV-100-B MN & U-TIGV-100-B MN; in MO U-TIIN-110-A MO; in MT U-TIIN-100/110 MT & U-TIGN-100-A MT; in NH U-TIIV-100-A NH; U-TIIV-101-B NY, U-TIIN-100 NY; in OR U-TIIV-100-A OR; in VA U-TIIV-100-A VA and U-TIGV-100-A VA; in VT U-TIIN-100/110-A VT and U-TIGN-100-A VT.

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